

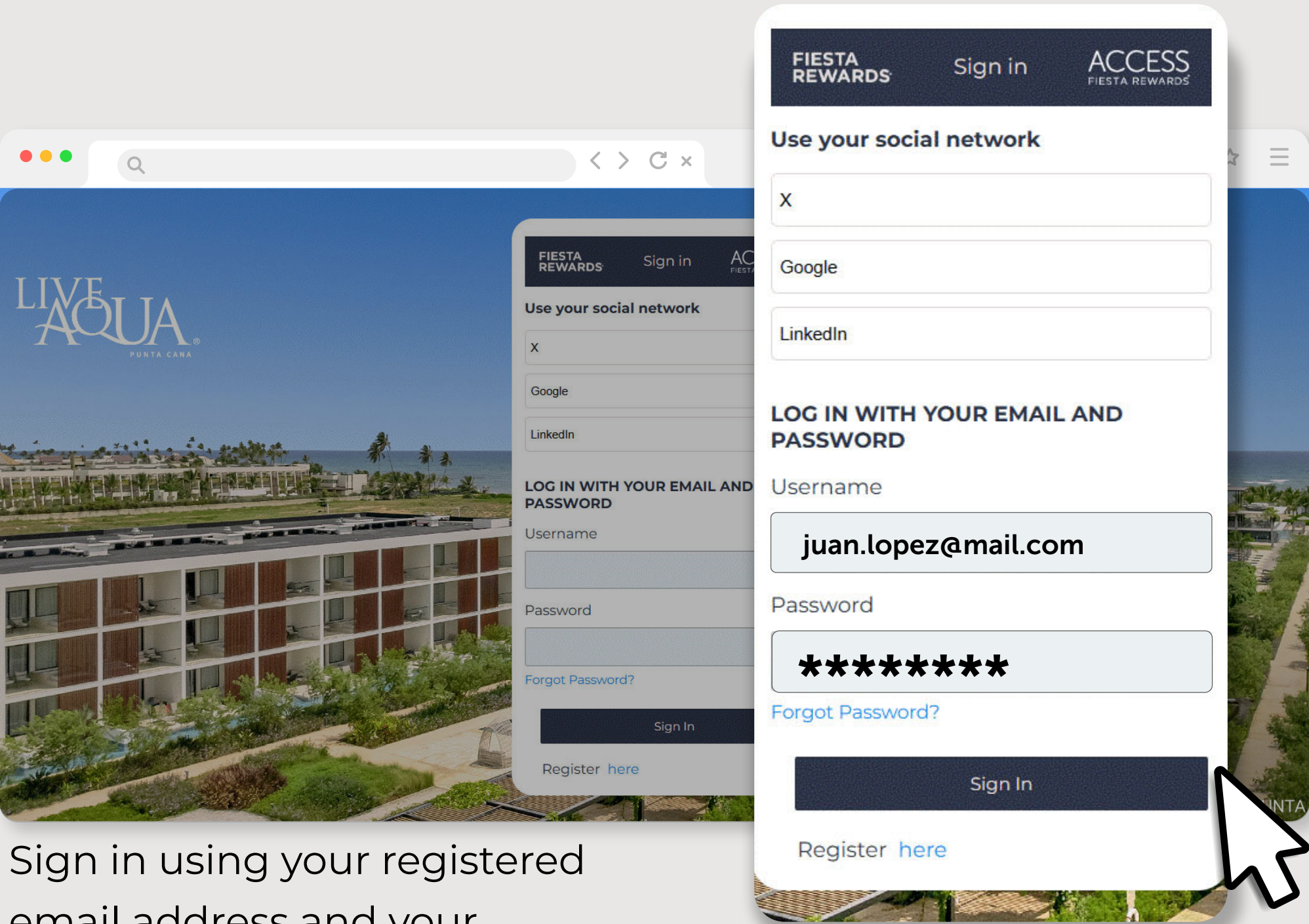
ACCESS

FIESTA REWARDS®

USER GUIDE

NEW ACCESS FIESTA REWARDS WEBSITE

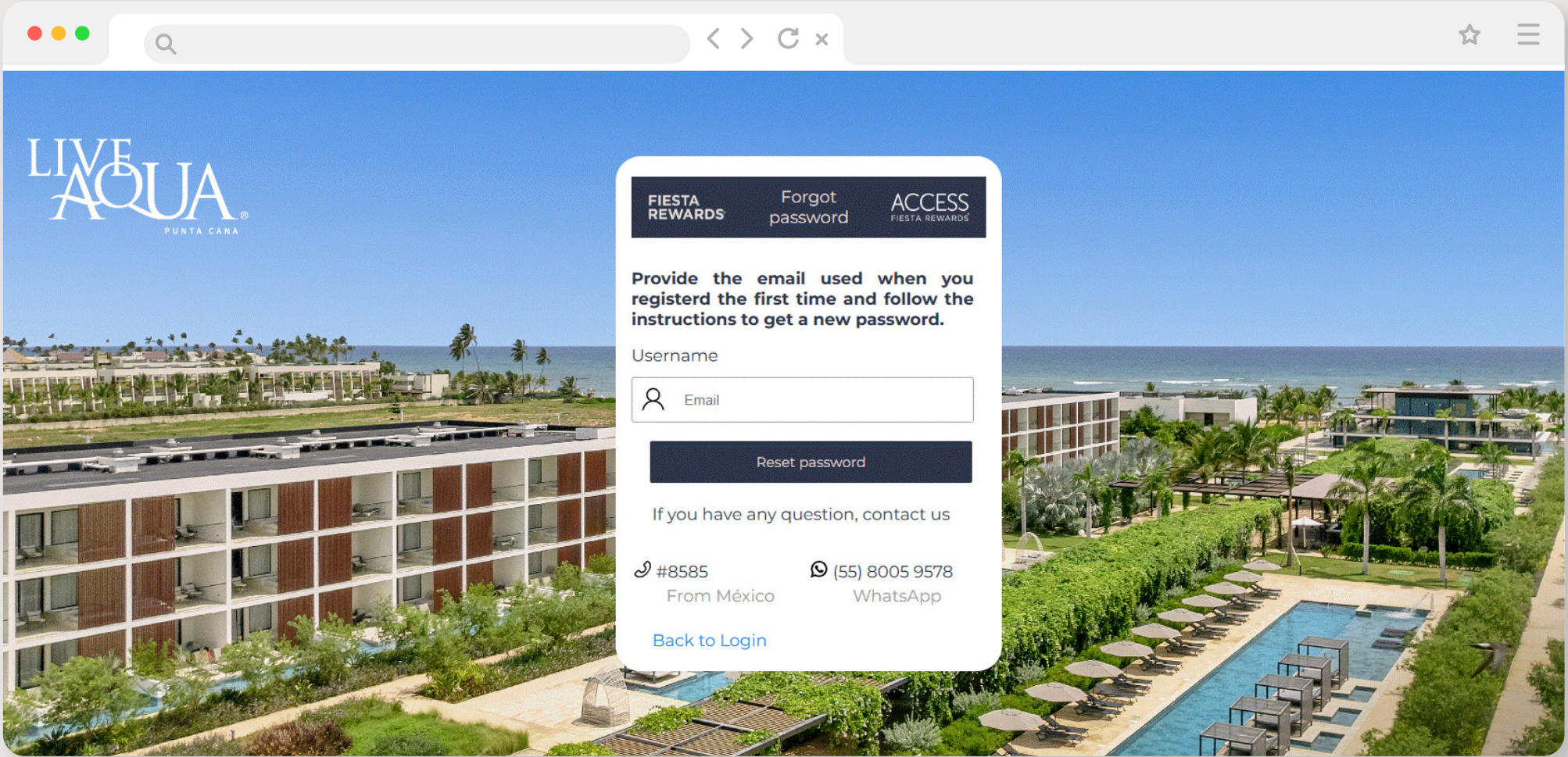
You can now access your Access Fiesta Rewards membership benefits from one convenient platform.



Sign in using your registered email address and your Fiesta Rewards password.

USERNAME & PASSWORD

If you've forgotten your password, click **"Forgot Password?"** and follow the prompts to create a new one.



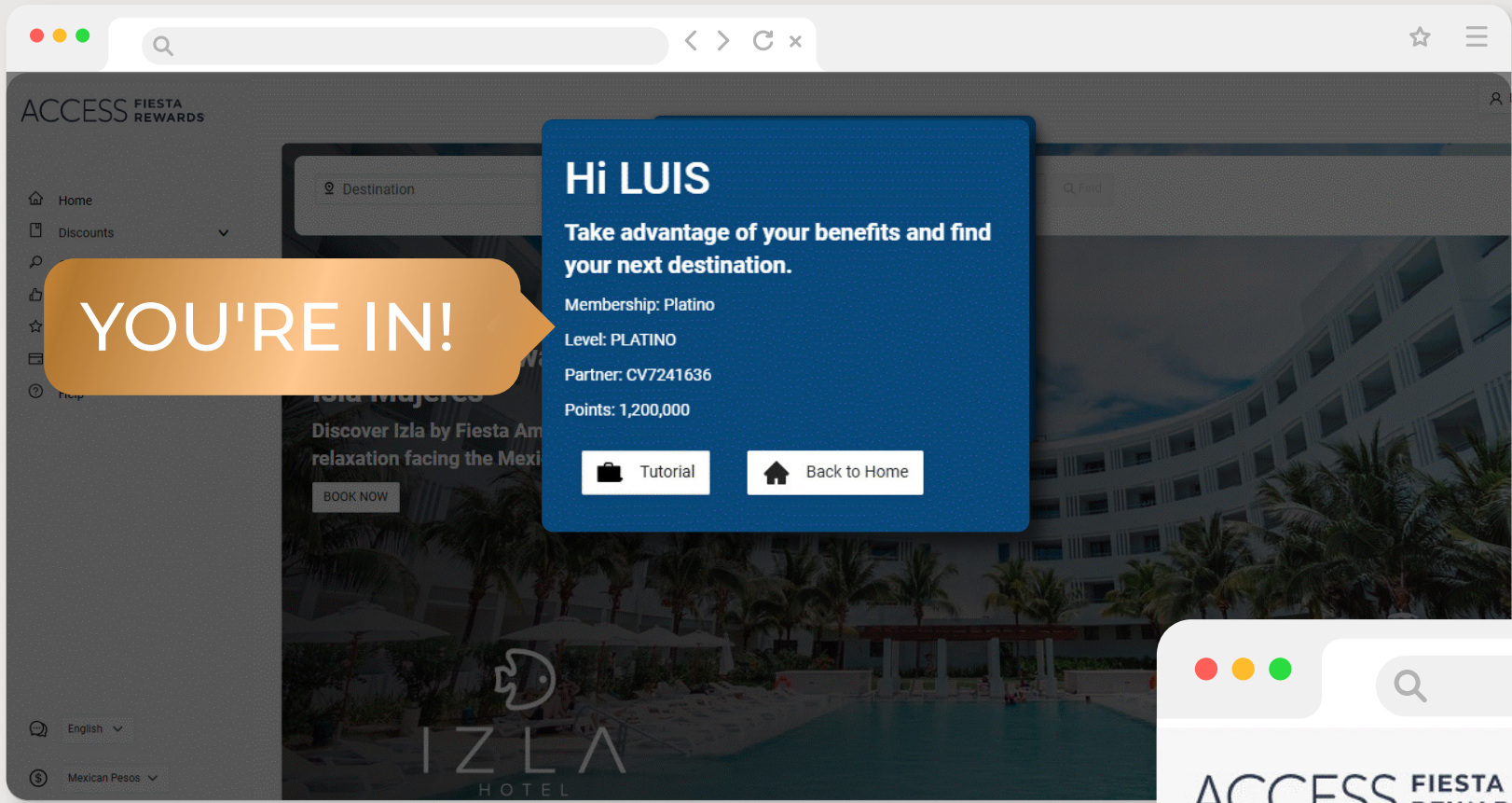
If you need assistance signing in, contact one of your Access Fiesta Rewards Planners.

U.S.: +1 877 767 2327

Mexico: +52 443 113 5841

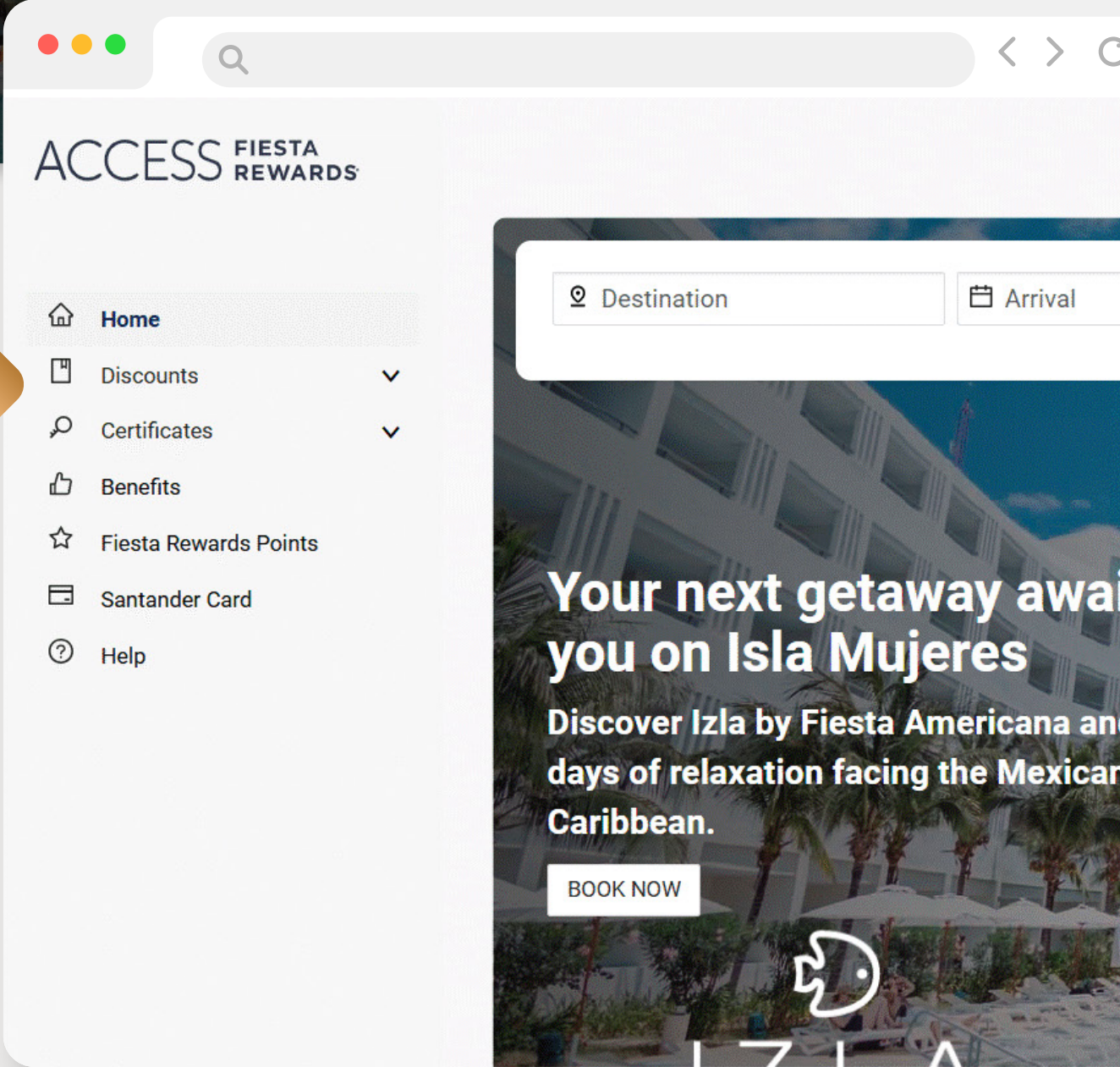
Hours: Monday through Sunday, 8:00 a.m.–10:00 p.m. (CST)

YOU'RE ALL SET! WELCOME TO ACCESS FIESTA REWARDS



Once you're signed in, use the menu on the left to access **your membership benefits based on your membership level**.

The section previously called **Hotels and a World of Benefits** is now called **Discounts**.

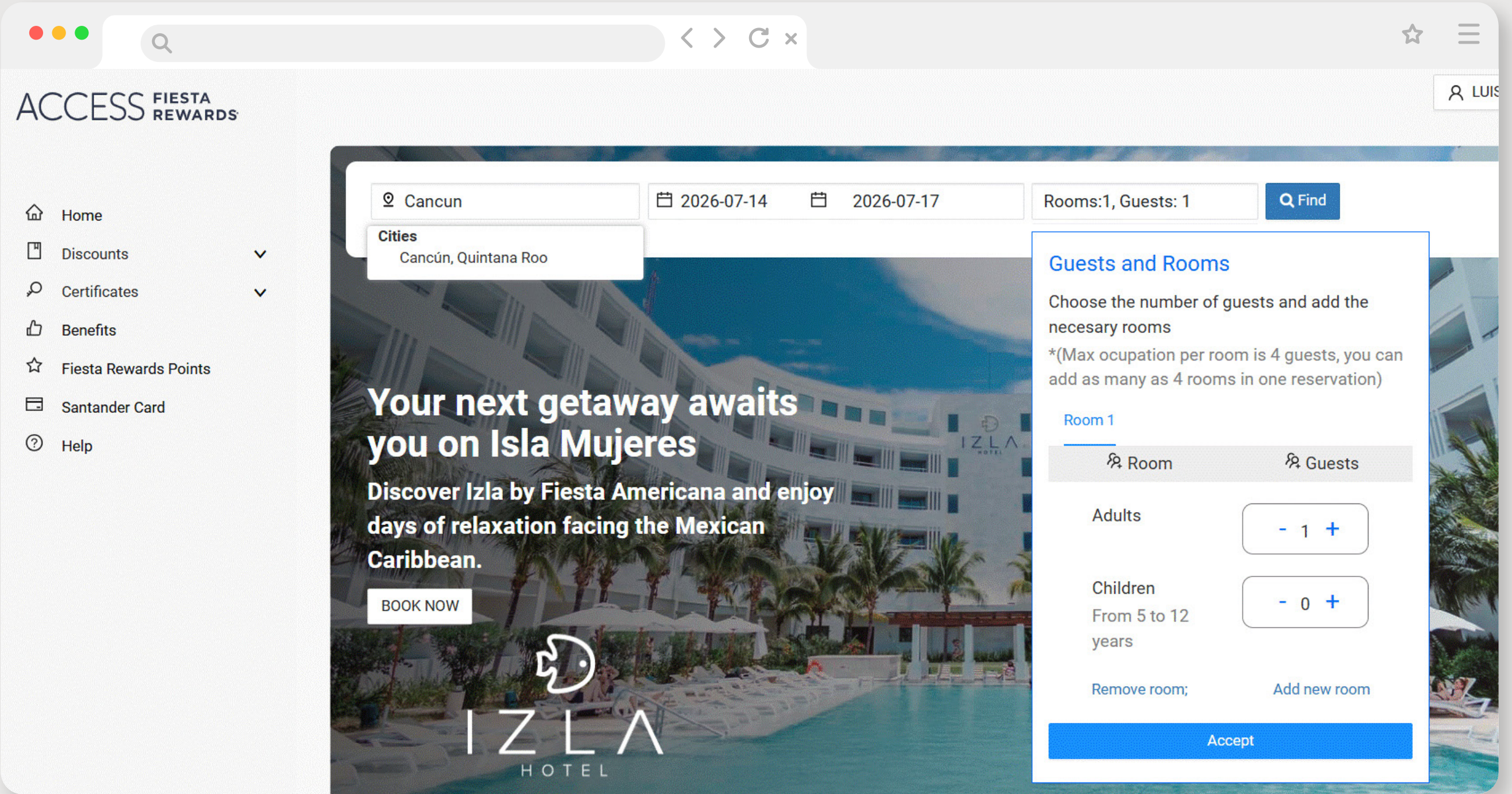


EXPLORE & BOOK

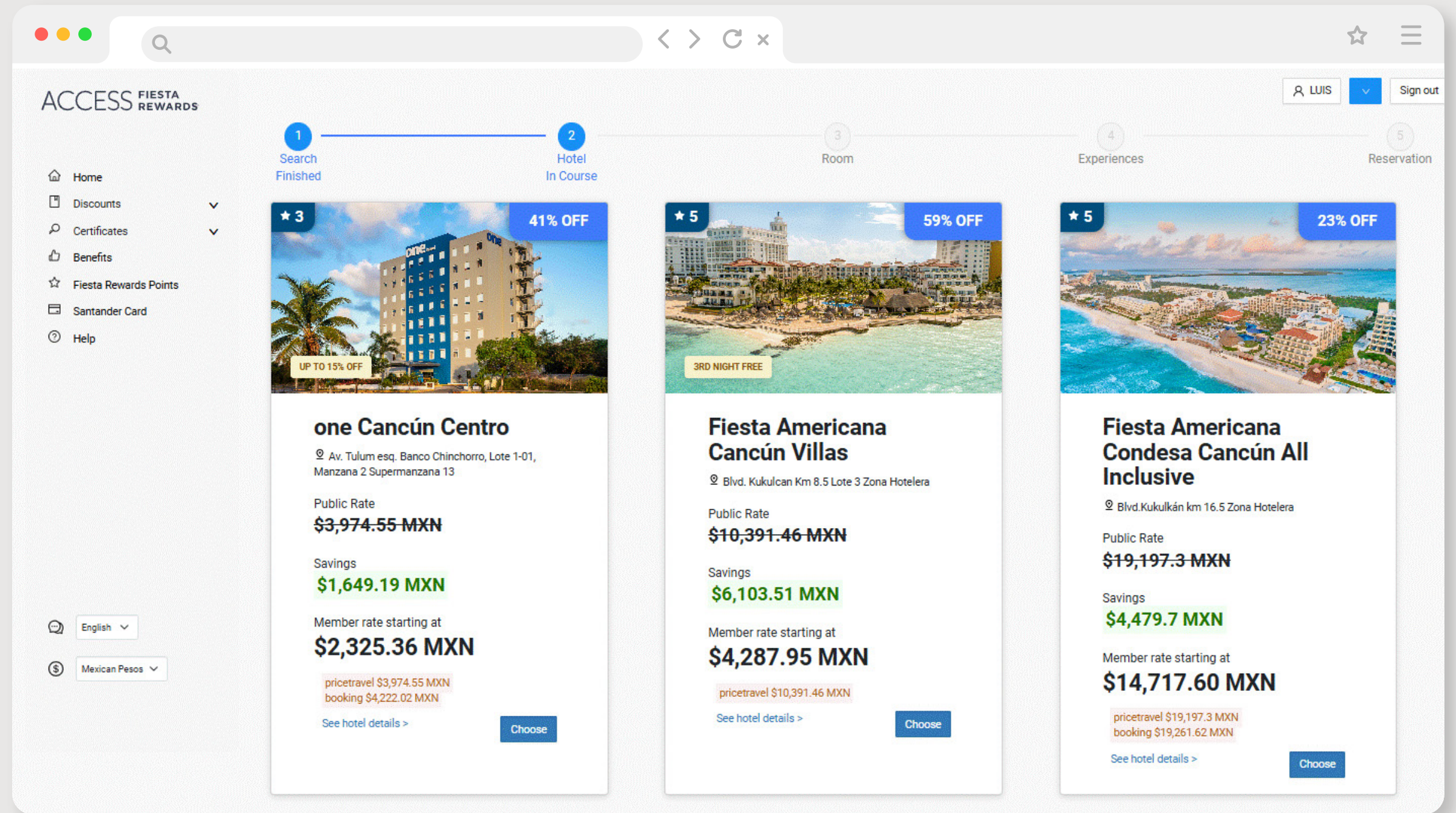
Book with your Access Fiesta Rewards **Best Rate Guarantee**.

Use the search bar to select your destination, travel dates and number of guests to check hotel availability within Fiesta Americana Travelty.

Throughout the booking process, you'll be able to choose the option that best suits your trip and complete your reservation in just a few simple steps.



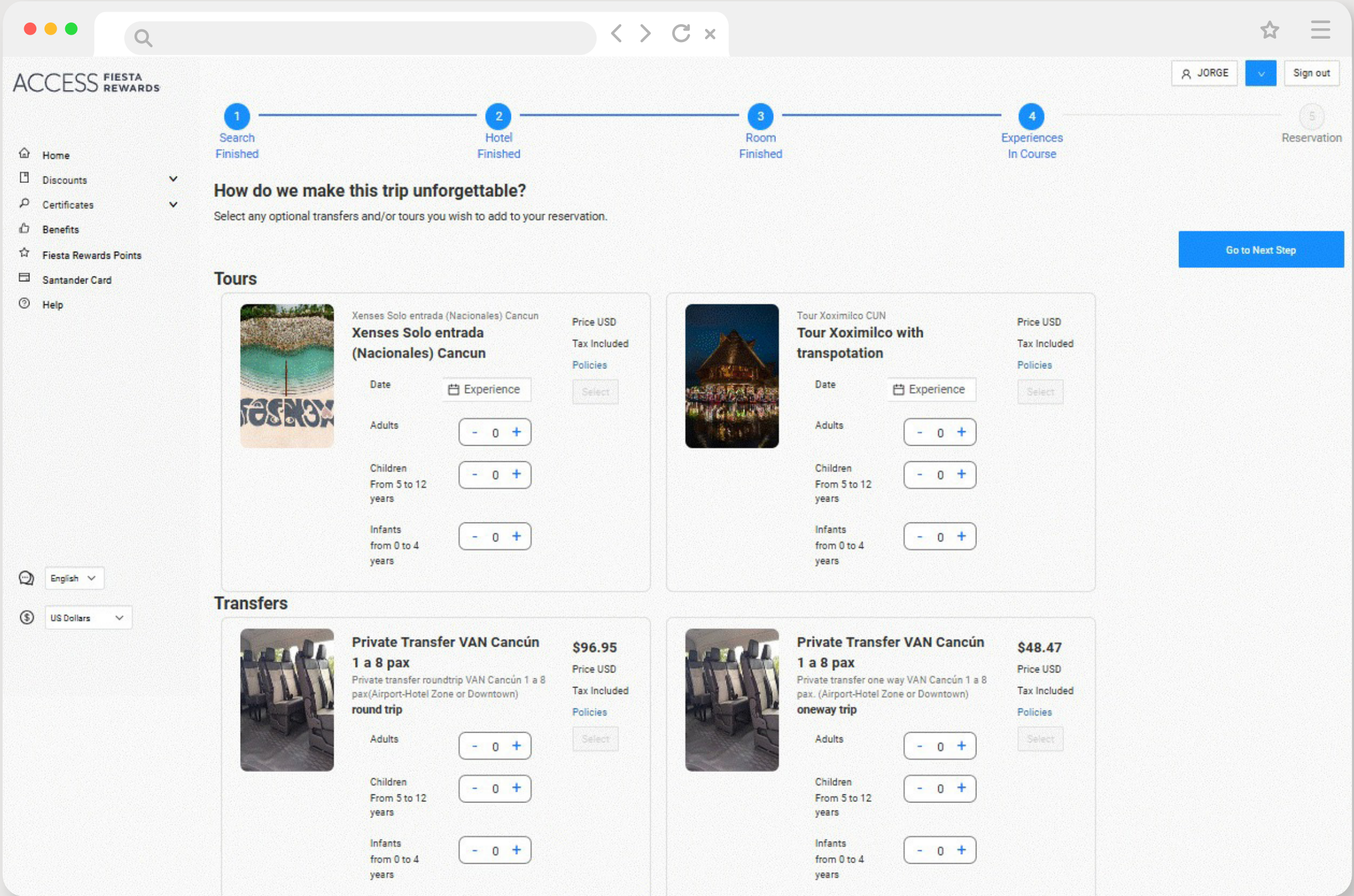
Find the perfect hotel for your next getaway. You'll also be able to view hotels with current promotions in addition to your Access Fiesta Rewards **Best Rate Guarantee**.



ADD ACTIVITIES & AIRPORT - HOTEL TRANSFER

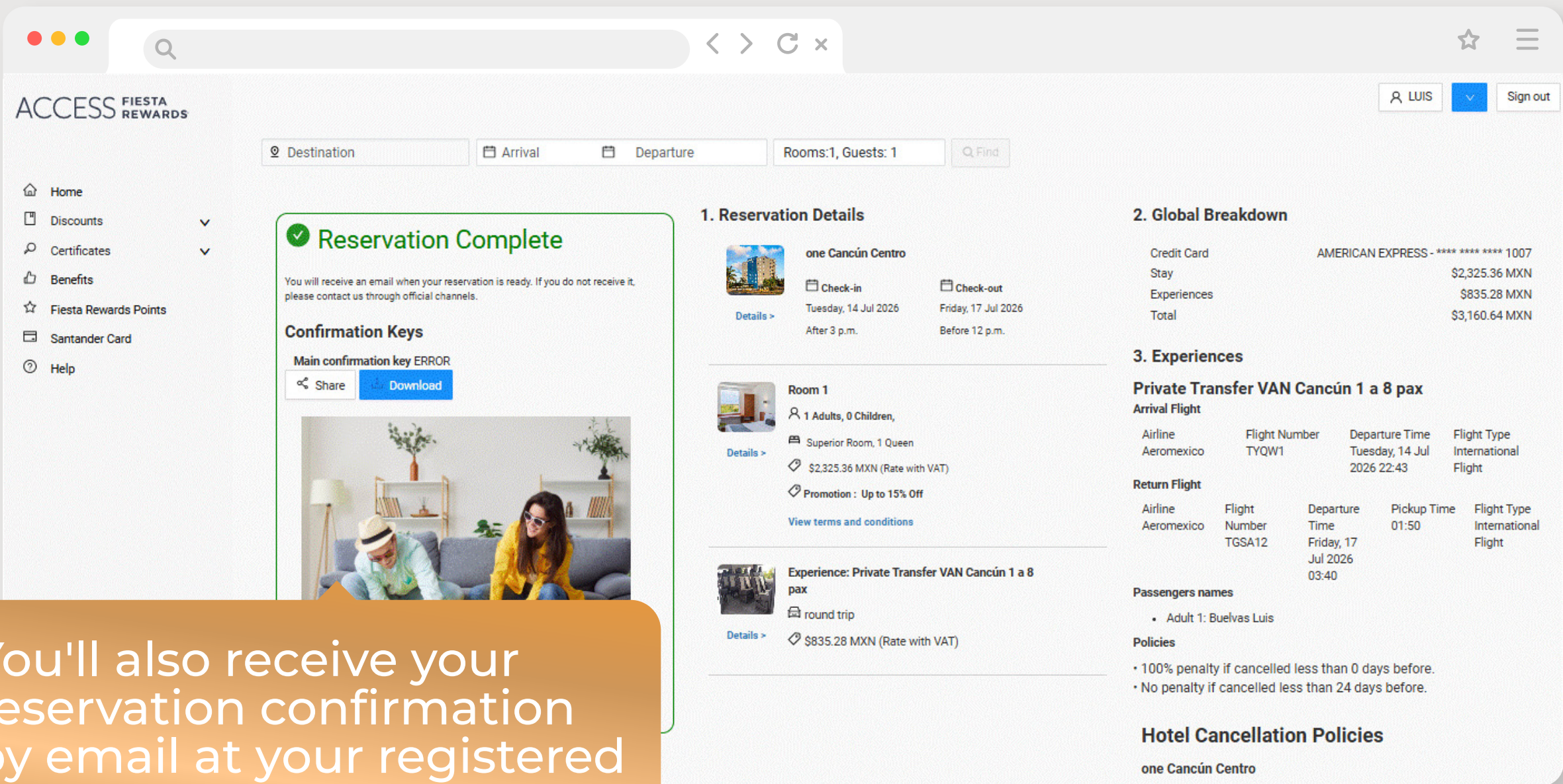
Enhance your trip by adding available activities and airport - hotel transfer while completing your reservation.

Everything you need to plan your trip is available from one convenient platform.



Review your reservation details and confirm your stay.

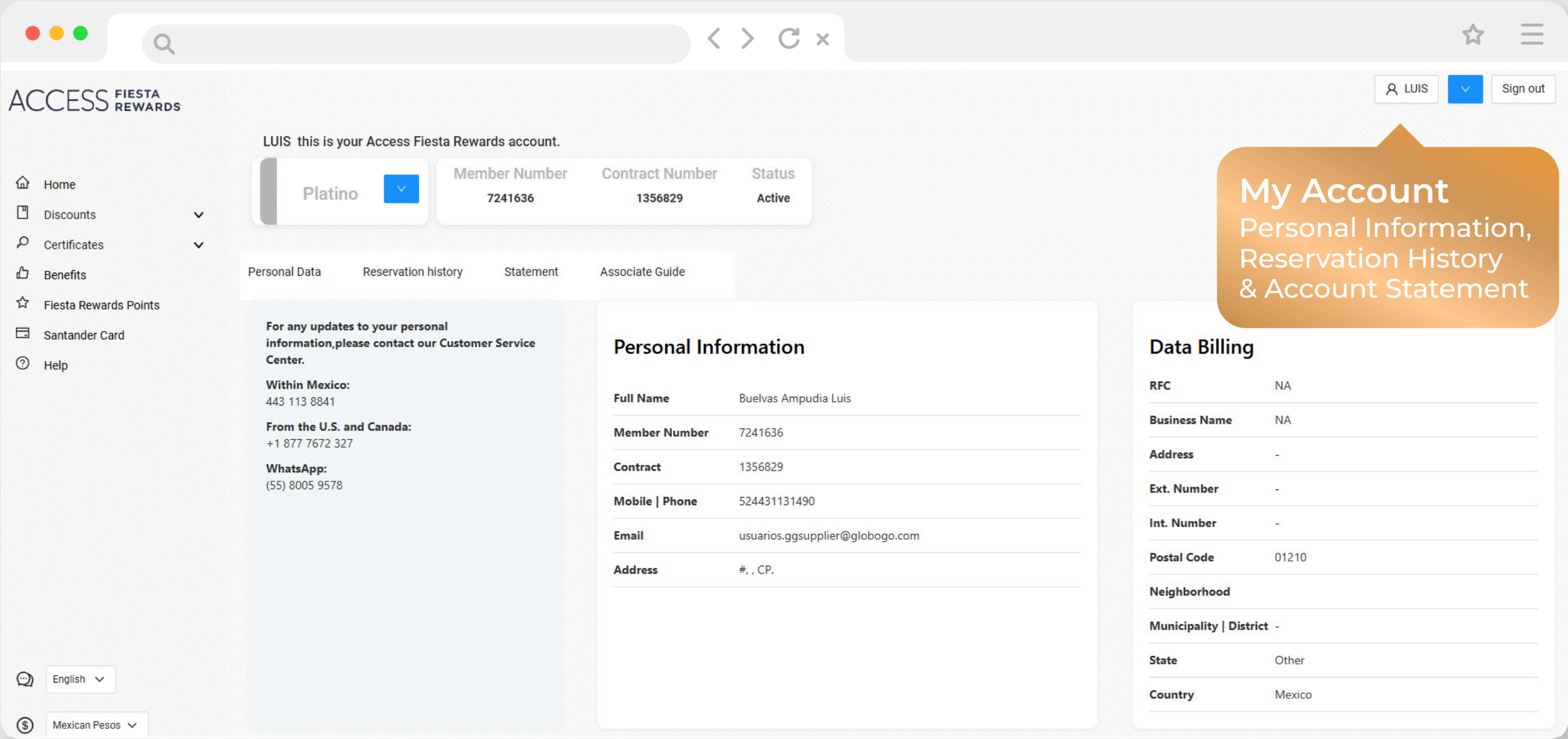
That's it! Your next getaway with Access Fiesta Rewards is just around the corner.



MY ACCOUNT & SUPPORT

Under My Account, you can view:

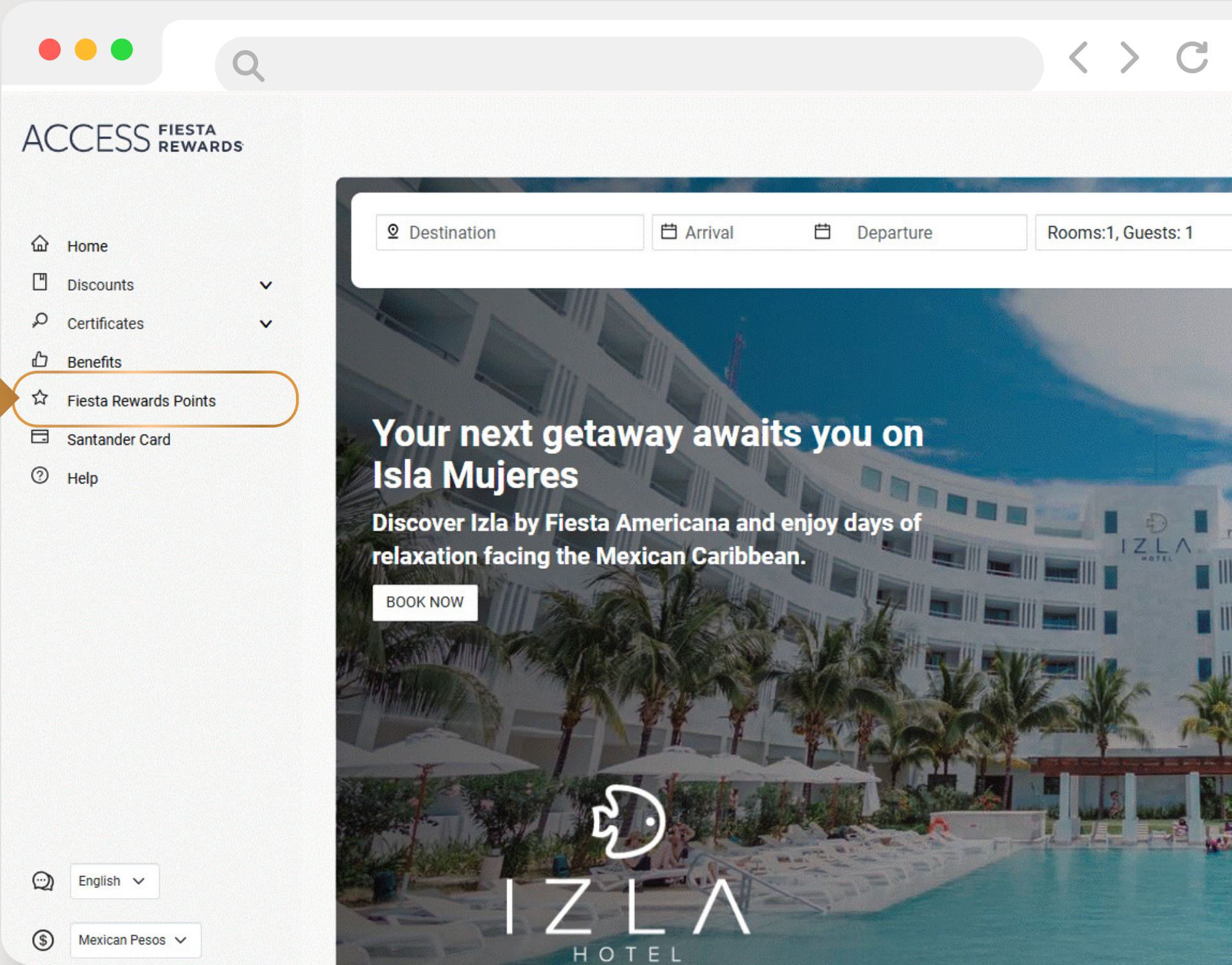
- Personal information
- Membership details
- Reservation history
- Account statement
- Member Guide



USE YOUR FIESTA REWARDS POINTS

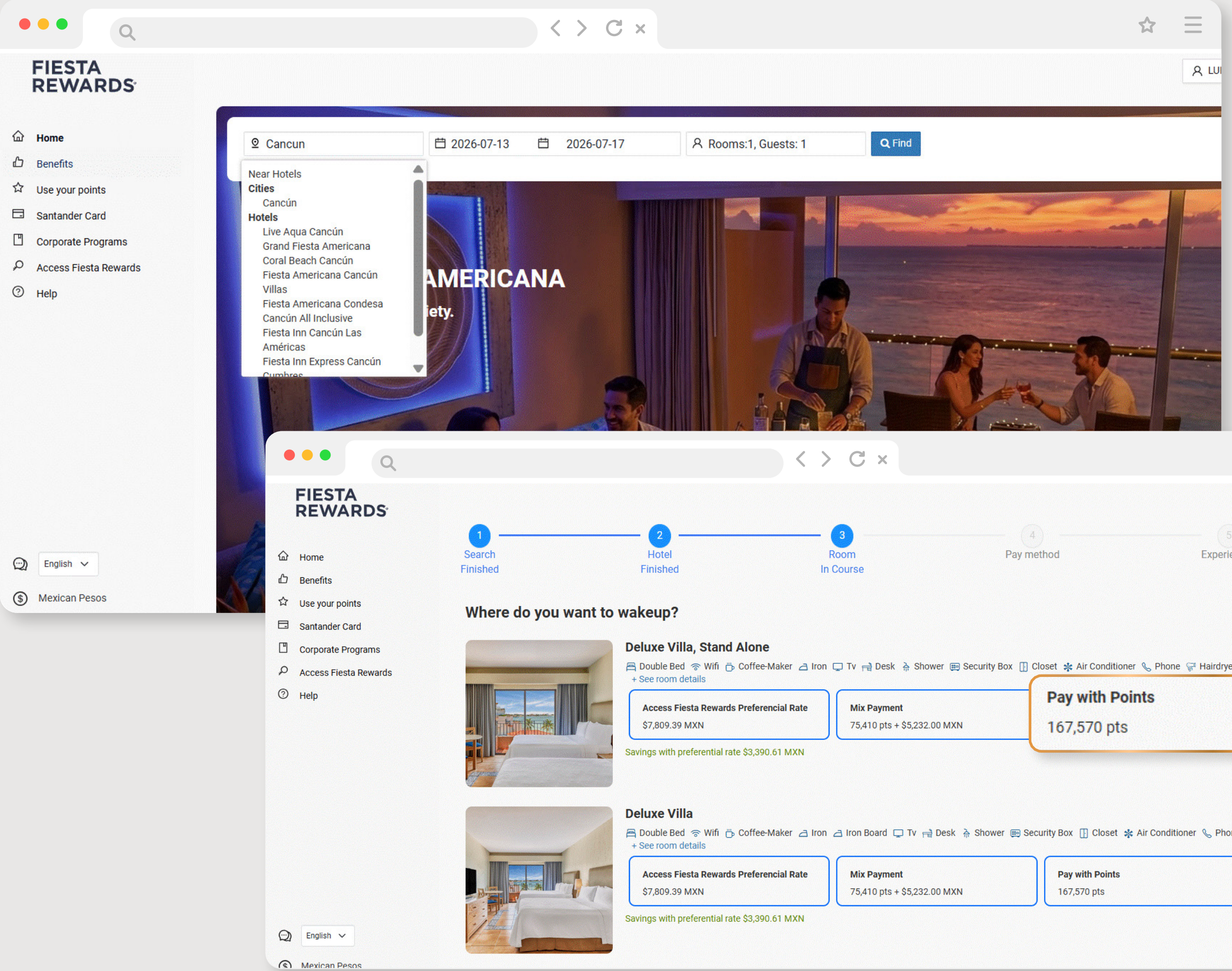
Select Fiesta Rewards Points from the left-hand menu to access Fiesta Rewards, where you can use your points and view your active certificates.

USE YOUR FIESTA REWARDS POINTS



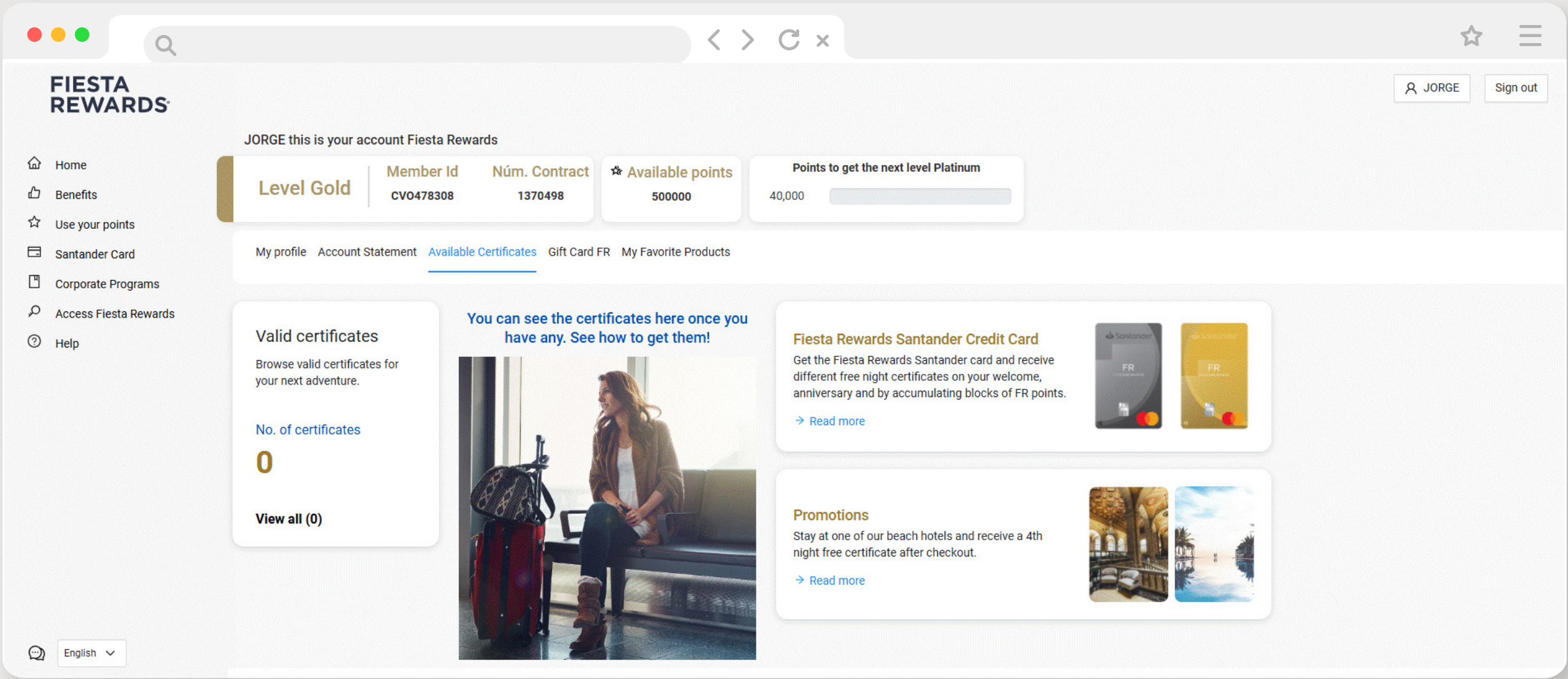
USE YOUR FIESTA REWARDS POINTS

Book your stay using Points or Points + Cash.



ACTIVE CERTIFICATES

View all active membership certificates available in your account.



SANTANDER FIESTA REWARDS CREDIT CARD

Explore the Santander Fiesta Rewards Credit Card options and discover benefits designed to enhance your membership experience.

ACCESS FIESTA REWARDS

Home

Discounts

Certificates

Benefits

Fiesta Rewards Points

Santander Card

Help

English

Mexican Pesos

Get to know the Santander Fiesta Rewards cards

And join the loyalty program that brings you closer to over 200 hotels in Mexico and the Caribbean.

4th night free certificate in beach hotels

Preferential rates at our hotels

Fiesta Rewards Program Membership

Points per dollar on stays and consumption in some hotels

50% off Award Nights

The Fine Dining Club

Spa Discount

Annuity payment with Fiesta Rewards Points

Santander Fiesta Rewards Gold

→ 7,500 Fiesta Rewards points bonus

→ 10% discount on food and beverages

→ 40% bonus during your birthday week with The Fine Dining Club

→ Up to 2 certificates for a free second night when paying the first night at public rate

→ 1 annual certificate for a free fourth night at beach hotels

Solicitar en Santander.com

Santander Fiesta RewardsPlatinum

→ 10,500 Fiesta Rewards points bonus

→ 15% discount on food and beverages during your stay

→ Access to Fiesta Rewards floor

→ Access to LoungeKey

→ 40% bonus during your birthday week with The Fine Dining Club

→ Up to 4 certificates for a free second night when paying the first night at public rate

→ Up to 2 annual certificates for a free fourth night at beach hotels

Apply at Santander.com

Santander Fiesta Rewards Gold. Total Annual Cost (CAT) average weighted by balance: 62.68%. Annual fee: \$1,099.00 MXN, excluding VAT.

Santander Fiesta Rewards Platinum. Total Annual Cost (CAT) average weighted by balance: 57.70%. Annual fee: \$2,199.00 MXN, excluding VAT.

Credit cards are a product issued by Banco Santander México, S.A., Institución de Crédito y Fianza, S de RL de CV. For more information regarding requirements, fees, and terms and conditions of Santander's products and services, as well as its Privacy Notice, please visit [www.santander.com.mx](#)

Apply for your Santander Gold or Platinum Credit Card.

ALL YOUR BENEFITS, RESERVATIONS
AND FIESTA REWARDS POINTS, ALL
IN ONE PLACE.

EXPLORE YOUR BENEFITS AND START
PLANNING YOUR NEXT GETAWAY.

ACCESS FIESTA REWARDS

ACCESS
FIESTA REWARDS®

USER GUIDE